

Langley Community Services Society

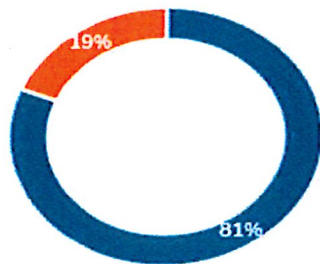


Year in Review 2025/2026

2025/2026 Financials:

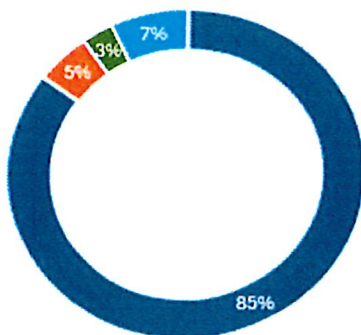
ASSETS	2026	2025
Current	\$2,252k	\$1,683k
Long Term	\$441k	\$454k
Total Assets	\$2,693k	\$2,137k
LIABILITIES	2026	2025
Current	\$1,343k	\$1,359k
Long Term	\$ 37k	\$ 40k
Total Liabilities	\$1,380k	\$1,399k
Total Net Assets	\$1,313k	\$737k
Total Liabilities & Net Assets	\$2,693k	\$2,137k

Revenue



■ Gov ■ Grant/Donation

Expenses



■ Salaries/Benefits ■ Program ■ Occupancy ■ Office/Misc

A big Thank you to supporters of LCSS:

Immigration Refugee & Citizenship Canada
 Carol Metcalfe
 City of Langley
 Cobbs Bread
 Dee Glen
 Dennis Martini
 Doug Strongitharm
 D. Walsh
 Fleet Excavating Ltd.
 Fraser Health Authority
 Gillian McRae
 Judi Webb
 Ken Laviolette Fund
 Kingdom Life Community Church
 Lisa Harris
 Living Waters Church
 M Anbido
 Ministry of Children & Family Development
 Ministry of Education & Child Care
 Ministry of Social Dev & Poverty Reduction
 Omnicom Management Inc.
 Oscar Sanchez
 Rotary Clubs (Aldergrove, Sunrise, Service, Central)
 Service Canada
 Schmunk Gatt Smith & Associates
 Shewan Foundation
 Stay Gold Custom Car Show
 Terence Metcalfe
 TD Bank Group
 TD Friends of the Environment

Board of Directors:

Cathy Wall - Director
 Edna Schuerhaus, Director
 Ewan Macleod, Vice-Chair
 Judi Webb - Director
 Kiran Shergill - Treasurer
 Lisa Dolinski - Chair
 Nischal Ram - Director
 Shea Chorney – Vice-Chair
 Ashni Gill -Director
 Kyle Latchford - Director

Note: The summary financial information presented here has not been subject to audit procedures, please refer to the full set of audited financial statements.

2025/2026 Program Successes + Achievements

Early Learning Program

The program is designed for refugee/newcomer children aged 0-6 years and their caregivers who have multiple barriers to integration

- Provided over 200 drop-in sessions annually to 317 unique clients (parents/caregivers and children)
- Conducted Health & Nutrition modules weekly to enlighten families on topics such as the new Canada Food Guide, handwashing, flu, and cold symptoms. A monthly healthy snack recipe and cooking included with activities.
- Hosted a weekly lunch program for newcomer mothers who are currently pregnant or have an infant up to 18 months old.
- Had over 15 field trips throughout the year to various locations including, water parks, community center, pumpkin patch, and library, museum, and farm.
- Partnered with other community organizations such as Inclusion Langley Society, Fraser Health, Fraser Valley Regional Library, as well as local paramedics and fire department.
- Provided a weekly art class with art projects for children for parents and caregivers.
- 2 pre-school registration information sessions were conducted.
- Covered topics in classes relating to culture, nature, emotions, science, health, literacy, diversity, and more. Focused on creating the activities for children: physical, social and emotional, cognitive, literacy and numeracy development.

Settlement & Integration Services

The service is designed for newcomer immigrants and refugees settling in Langley and its surrounding areas. Our program has two streams: provincial funding supports temporary residents and naturalized Canadian citizens; federal funding supports permanent residents and protected persons.

- Provided 481 drop-in sessions to 250 newcomer immigrant clients
- Provided 162 clients with employment counselling support
- Provided 1352 clients with Needs Assessment, Assets and Referral Services
- Provided 1034 clients with Information and Orientation Services

- Health & Wellness sessions delivered to 398 clients to increase awareness and educate clients on mental health and well-being. Topics include Dementia-Friendly Community, Road Safety, Cancer Screening & Prevention, Emergency Planning and Safety, Mental Wellness, and Home Care Service.
- Conducted 6 financial literacy sessions which taught clients about taxes in Canada, how to identify scams and protect oneself against them, and budgeting.
- Engaged with 20 volunteers and 8 practicum students who brought skills, experience, and knowledge in diverse fields to the programs
- Through the BC Newcomer Services Program, which served 765 unique clients with settlement services, and 470 clients with employment services.

Community Counselling

Offers free counselling to residents of Langley who are 10 years and older

- Offered 1057 sessions of free counselling to the community
- Provided support to 507 clients (some of them seen more than once during the year)
- 9 counselling interns enhanced their skills at LCSS this year
- Wait list held steady at about 8 months, which is an increase from last year of 5 months wait
- 75% of goals set by clients showed an improvement
- 97% of surveyed program participants report that their functioning has improved since attending counselling
- 89% of surveyed program participants report an overall increase of their mental health knowledge

Family Success

Offers free MCFD referred family and individual counselling to residents of Langley and Aldergrove. Services offered are in 6 weeks, 3 month, or 6 month duration.

- Offered 1170 sessions of free counselling to families and individuals
- Provided support to 283 families and individual clients (some of them seen more than once during the year)
- 2 Registered Clinical Counsellors
- Waitlist averaged 2 months throughout the year

2025/2026 Program Successes + Achievements

- 91% of goals set by clients showed an improvement
- 75% of surveyed program participants report that their functioning has improved since attending counselling
- 75% of surveyed program participants report an overall increase of their mental health knowledge

Family Connections

Program works in close collaboration with the Ministry of Children & Family Development, providing individualized family assessments to identify strengths, supports and to work on reducing safety concerns within the family. Family Connections has four programs under its umbrella: Intensive, Family Strengthening, Family and Youth, Supported Visitation

- Service provided to 257 families dealing with child protection issues and parenting concerns. Counsellors worked with families in their homes and in the community to help them achieve goals
- Maintained close working relationship with funder Ministry of Children & Family Development that promotes minimal wait lists
- 3 Caring Dads groups offered this year serving 28 men.
- Supported Visitation program is operating at capacity. Fee for service is available to non MCFD clients.
- 100% of surveyed program participants report that they can provide a safe and appropriate environment for their children
- 92% of surveyed program participants report an increased knowledge of parenting skills
- 94% of surveyed program participants report an increased knowledge of parenting skills

Parent Outreach & Education

Confidential in-home education and counselling for families with children up to age 18

- Provided support to more than 40 families
- Reached 91 clients with our groups. The most popular group continues to be Taming the Worry Dragon dealing with children's anxiety
- 100% of surveyed program participants report increased knowledge of parenting skills.
- 92% of surveyed program participants report understanding of their anxiety and have skills to manage anxiety

Supported Visitation Program

Provides a healthy and safe environment for families to have monitored visits when children are in care or when there is a court order in place

- 44 families served (39 through MCFD, 5 through fee for service)
- 686 visits scheduled (this number does not include Fee for Service)
- 83.33% of surveyed respondents report they are able to provide appropriate care for the child(ren) during visits
- 50% of survey respondents report that they arrive on time and are prepared for their visit with their child(ren)

Skills to Success

This is a 16-week youth employment program designed to assist youth into the labour market in BC. Eligibility is Naturalized Canadian citizen, permanent resident, confirmed refugee status or youth with disability

- 34 Youth served for the year 2024-2025
- 93% Clients satisfied with supports for training & employment through the program
- 89% Clients understood Canadian Labour Market and work culture
- 93% employed
- 61% visible minority youth
- 47% Female
- 8% Youth with disability

Child Care Resource & Referral

Program offers consultation, support and assistance to Langley parents seeking child care and supports child care providers through trainings, outreach, resources and networking opportunities

- 44 Educational workshops were provided to 1096 participants
- 498 child care referrals were provided to families
- 2234 referrals were provided to community
- 1457 individuals accessed the lending library
- 756 individuals helped with the Affordable Child Care Benefit
- 1245 support/mentoring meetings with Child Care Providers or Child Care Work Force
- 94% of CCRR participants report our workshop quality was either excellent or good

2025/2026 Program Successes + Achievements

- 87% of clients reported the CCRR as giving them an increased understanding of the resources available in our community
- 97% are very satisfied with CCRR services overall

Family Place North & South

Drop-in program for caregivers and children ages 0-6 years

- 273 sessions offered in Langley City and in Willoughby 208
- 438 individuals new to the programs
- 6,110 participants visited overall
- 2,648 unique children visited once or first time in the month
- 297 community resource referrals provided
- 63 educational guest speakers provided
- 93.99% report Family Place as having engaging activities for their child(ren)
- 95.76% report Family Place provides an opportunity for their child(ren) to grow and develop
- 97.58% report Family Place provides a positive and encouraging program for their child(ren)
- 98.44% report Family Place give parents and children to meet others and socialize
- Partnered with Fraser Health for the Breastfeeding Café/Snuggle Bugs
- Snuggle Bugs at North location had provided lunch for the families with a grant from Township of Langley

Substance Use Services

Outpatient service providing information, education, counselling and referrals for individuals attempting to change personal substance use problems and for those affected by someone else's substance use

- Opened 375 individual client files
- Provided over 2600 hours of one-to-one counselling
- 95% of our clients indicated they have learned some new and helpful ways to help reduce harms associated with substance use by attending our services
- We provided 84 group sessions throughout the year (SUMM, Support Group, Skills for Resilience, Trauma Informed Yoga, Befriending Your Emotions)

- Client feedback from our groups indicated that 92% of participants felt the groups were helpful and they learned something new
- 320 Take Home Naloxone kits were offered to our clients
- Provided 7 educational presentations about substance use to the community

Intensive Case Management

Assisting eligible individuals over 19 with access to primary care services and community resources

- A multi-disciplinary team that engages with clients that meet eligibility criteria through street outreach with a primary focus on client engagement, housing stability and brokering services. They work with clients where they are at, to create a plan to improve and stabilize their lives.
- Engages and establishes therapeutic relationships and provide client centered/individualized services to reduce avoidable hospitalizations, reduce the harms of substance use, improve coordination of services/enhance integration of services for clients, increase reach to health and psychosocial services for marginalized individuals/families, and enhance the provision of housing and other community supports in the community. This program has been developed to reduce crisis/emergency incidents by creating a scope of health equity by bringing services to the population with a goal of transitioning them to current "mainstream" programs in the community.
- received 76 referrals
- staff provided 3037 hours of Direct Client support
- housed 18 individuals and re-housed 12 for a total of 30
- provided 72 tenancy related interventions
- \$47 200 was provided in subsidy
- 90% of clients claimed they had increased their insight to their substance use

Community Law Advocacy

Legal advocate works directly with clients to educate them about their legal rights and explain options for solving legal issues

- The Community Law Program began providing legal assistance to Langley residents on April 1,

2025/2026 Program Successes + Achievements

2019. Family Law is the latest addition to the program which began April 1, 2026.
- The program currently employes 3 full-time Legal Advocates, and 2 Supervising Lawyers.
 - Clients are supported with Income Assistance (welfare), Canada Pension Disability, housing security, consumer debt, Employment Insurance, Canada Pension Plan, Old Age Pension, Guaranteed Income Supplement, Worker's Compensation, Employment Standards, Legal Aid, and Family Law issues.
 - April 1, 2025 - March 31, 2026, the Community Law program assisted a total of 864 clients with legal inquiries and direct legal representation.
 - Clients are also provided the opportunity to attend two monthly Legal Clinics where they can get additional supports with Family Law, Civil Law, Criminal Law, and simple Estate matters. Clients who attend the monthly clinics are given half hour of free legal advice and support from the attending Lawyer.

Langley Local Immigration Partnership (LLIP)

The LLIP is a community planning table comprised of key community members representing various sectors that facilitates the integration of new immigrants and to enhance the welcoming and inclusive nature of Langley

- The Langley LIP which was funded in April 2020 by IRCC and contractually managed by LCSS, started by taking over the work done by the Refugee, Immigrant Advisory Committee (RIAC).
- The third Langley Global Fest was held on July 12, 2025 at McLeod Park with a variety of performers from 9 different countries and over 40 partners and vendors.

- LLIP continues to be a key member of the national Day for Truth and Reconciliation event organizing committee and has brought on board 3 other agencies to the committee.
- The LLIP has created a list of grants and funding programs to support employers in hiring a wider pool of talent. Available here: <https://langleylip.ca/research-and-resources>
- Links on Settlement and Employment supports, resources, research survey results and emerging news on Langley and BC is available on www.langleylip.ca

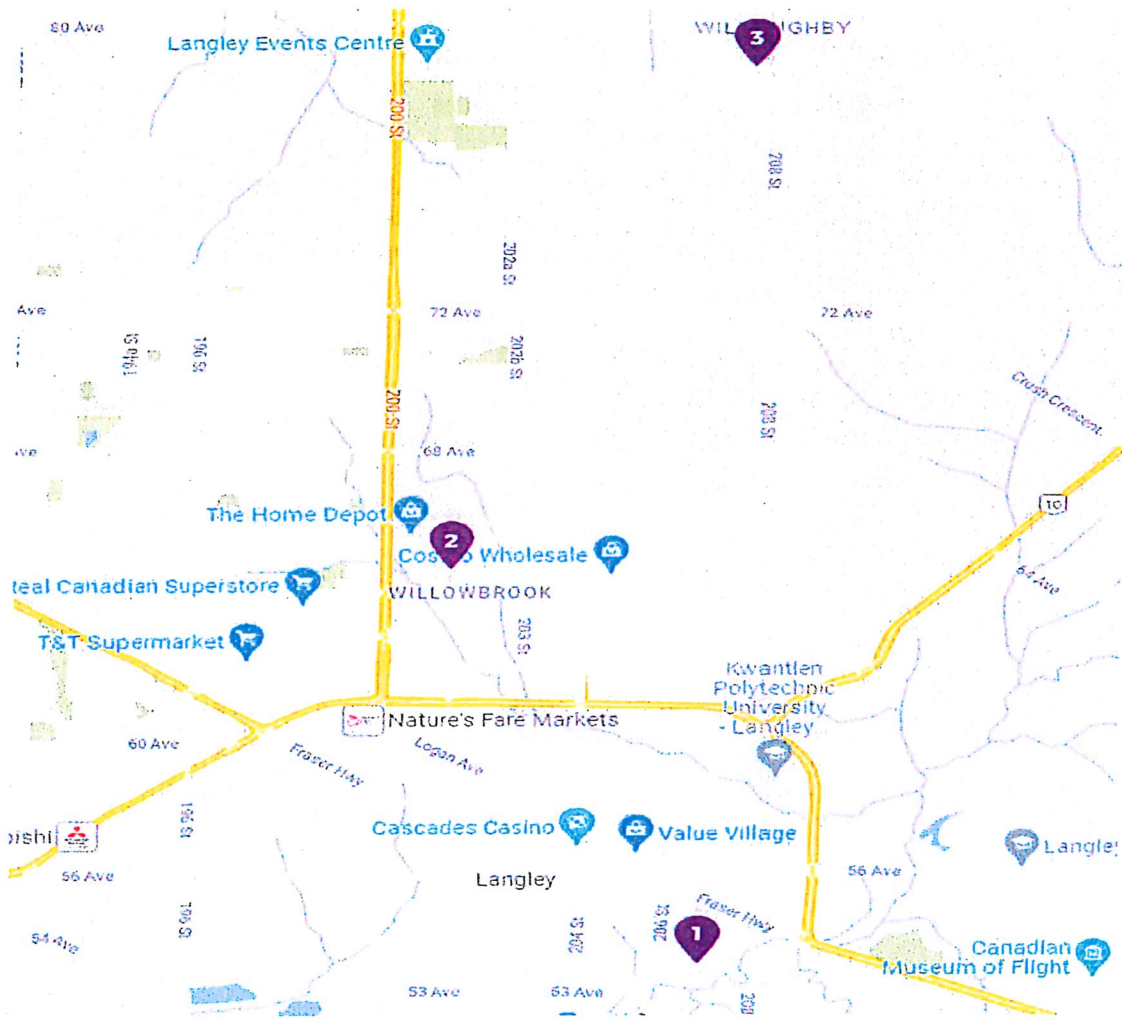
Resilience BC

LCSS is one of the spokes of the Resilience BC Anti-Racism Network which operates in more than 50 communities. The network offers a province-wide approach to identifying and challenging racism

- There were 3 workshops held between April-June 2025 called Building Bridges under the Resilience BC funding. The workshops were tailored for those who have experienced and witnessed racism, youth and non-profit staff and focused on foundational anti-racism concepts and terminology.

**ALL PROGRAMS ARE FREE SERVICES
UNLESS OTHERWISE NOTED**

2025/2026 Program Successes + Achievements



1: Main Office; 2: Welcome Centre 3: Family Place North



Langley Community Services Society



GET IN TOUCH

General Enquiries: tel: 604-534-7921 fax: 604-534-3110

Administration: tel: 604-533-7989 fax: 604-534-9884

Child Care Resource & Referral: tel: 604-533-4425 fax: 604-533-1121

Community Counselling: tel: 604-534-7921 fax: 604-534-3110

Early Learning Program: tel: 604-534-7921 fax: 604-534-3110

Legal Services: Community Law tel: 778-574-4119 or 534-7921 ex. 6005

Family Law tel: 604-534-7921 ex. 1400 fax: 778-366-0703

Family Place Resource Program: tel: 604-534-7921 fax: 604.534.3110

Family Success Program: tel: 604-534-7921 fax: 604-534-3110

Settlement & Integration Services: tel: 604.534.7810 fax: 604.534.311

Parent Outreach & Education: tel: 604-534-7921 fax: 604-534-3110

Substance Use Services: tel: 604-534-7230 fax: 604-534-1832

ICMT (Intensive Case Management): tel Team: 604-209-0023 tel Office: 604-546-9044

fax: 604-514-1419

