

Get in Touch

General Enquiries:

tel: 604-534-7921
fax: 604-534-3110

Child Care Resource & Referral:

tel: 604-533-4425
fax: 604-533-1121

Settlement & Integration Services:

tel: 604-534-7810
fax: 604-534-3110

Community Counselling:

tel: 604-534-7921
fax: 604-534-3110

Family Success Program:

tel: 604-534-7921
fax: 604-534-3110

Intensive Case Management Team:

tel: 604-209-0023
fax: 604-514-1419

Legal Services:

Community Law: 778-574-4119 or
604-534-7921 ex. 6005 or 1406

Family Law: 604-534-7921 ex. 1400

Administration:

tel: 604-533-7989
fax: 604-534-9884

Family Place Resource Program:

tel: 604-534-7921
fax: 604-533-1121

Early Learning Program:

tel: 604-534-7921
fax: 604-534-3110

Parent Outreach & Education:

tel: 604-534-7921
fax: 604-534-3110

Family Connections:

tel: 604-533-7920
fax: 604-533-0020

Substance Use Services:

tel: 604-534-7230
fax: 604-534-1832
604-534-7230 Ext: 1108 (intake)

Employment Services:

tel: 604-534-7921
fax: 778-366-0703

Main Site: 5339 207 Street, Langley, BC V3A 2E6

Welcome Centre: 6470 201 Street, Langley, BC V2Y 2X4

Website: www.lcss.ca | **Email:** info@lcss.ca



Langley

Community Services Society

Enriching the lives of Children, Youth, Adults, and Families in the Township and City of Langley for over 50 years.



About Us

Langley Community Services Society (LCSS) is a non-profit organization incorporated in 1971 with over 50 years of experience delivering free community social services to the Langley communities. We help over 4,000 individuals, families, and couples every year through counselling, education, and the provision of information and resources.

We are funded by both the Government of British Columbia and the Government of Canada, in addition to support from foundations, local business and individuals.

Our Vision

Enriching Lives

Our Mission

United, we empower and inspire individuals and families to enhance their lives and build inclusive, healthy communities.

Services at LCSS

- Child & Family Services
- Settlement & Integration Services
- Counselling Services
- Substance Use Services
- Intensive Case Management Team
- Employment Services
- Poverty Law Advocacy

Our Values

The core values guide our relationships with clients, funders, community partners, staff and volunteers.

- Inclusion/Diversity
- Integrity/Respect
- Dedication/Excellence
- Collaboration/Partnership

We acknowledge that our work takes place on the traditional and unceded territories of the Kwantlen, Katzie, Matsqui, and Semiahmoo First Nations.

Community Connector Project

The project takes a grassroots approach built on trust and connection, enabling Community Connectors, who are community members with firsthand experience and cultural awareness, to guide newcomers through their settlement and integration journey.

The Community Connector Project aims to foster collaboration, create a welcoming and inclusive environment, and connect newcomers with local community services based on their needs so they can benefit from collective knowledge and resources.

This project is led by the Burnaby Intercultural Planning Table in partnership with the Vancouver, New Westminster, Surrey, Maple Ridge Pitt Meadows Katzie and Langley Local Immigration Partnerships

Langley Local Immigration Partnership

Local Immigration Partnerships (LIPs) are funded by Immigration, Refugees and Citizenship Canada (IRCC) to develop and implement plans to improve immigrant and refugee settlement and integration. LIPs are community planning tables that include community agencies and institutions representing local government, settlement and community agencies, education, business, parks, recreation and culture, policing, libraries, volunteerism, and others.



For more information about Langley LIP's projects and initiatives, visit www.langleylip.ca

Make a Donation



Langley Community Services Society exists to help individuals and families change their lives. Through counselling, education and the provision of information and resources, LCSS assists nearly 4,000 individuals, couples and families on a yearly basis. LCSS relies on government funding and the generosity of individuals and organizations.

Donations may have various forms: one-time cash gifts, monthly contributions, designations in estate plans, gifts of shares and gifts-in-kind. Tax receipts will be issued for philanthropic donations.

For additional information about supporting Langley Community Services Society, please contact us at:

604-534-7921 | info@lcss.ca

LCSS Charitable Business # 119005304 RR0001

Funded by:



Immigration, Refugees and Citizenship Canada

Financé par :

Immigration, Réfugiés et Citoyenneté Canada



Employment and Legal Services

Mentor Bridging for Newcomers

An initiative aimed at helping newcomers integrate into their new community. The program pairs participants with mentors who provide support and guidance in key areas such as job searching, cultural adaptation, and skill development. The goal is to facilitate the transition, promote inclusion, and empower newcomers to reach their full potential in Canada.



Skills to Success

A 16-week skills and employment program designed to assist youth ages 15-30 into the labour market in BC.

Job placements are ideally matched to client's skill sets, education, experience and interest.



Employment Counselling

Provides clients with pre-employment skills, including creation of resumes and cover letters, interview skills, job search strategies, computer skills, and labour market information. Receive information on how to access job postings, hiring events, and workplace tours. Referrals will also be made for additional supports.

These services are available to permanent residents, work permit holders, study permit holders, refugee claimants, protected persons, and naturalized Canadian citizens.



Community & Family Law



The programs ensure fair and equal access to income and legal services through information, referral, support and one-on-one advocacy services. The advocates work directly with clients to educate them about their legal rights, explain options for legal problem solving and assist with dispute resolution, court appearance, or tribunals.

Assistance provided with:

- Assistance provided with
- Employment Insurance
- Residential Tenancy Disputes
- Family Law Matters
- Desk Order Divorce
- Income Assistance
- Child Tax Benefit
- Family Maintenance
- Canada Pension
- Disability Benefits
- Federal Benefits
- Debt

This program is funded by:



Child & Family Services

Family Place Resource Programs

Family Place is a FREE drop-in program for caregivers and children ages birth to six years old. This program provides a warm, welcoming, safe, and supportive environment where children and their caregivers explore, play, and learn together.

Family Place engages with caregivers and children through five core areas of service: family support, play-based learning, early learning and literacy, parent education, and information and referrals. Children can enjoy: songs, story time art activities, dramatic play, healthy snacks, and more.



Funded by:



Child Care Resource & Referral (CCRR)

The CCRR program offers FREE consultation, support, and assistance to Langley parents who are seeking child care. FREE Assistance appointments for Affordable Child Care Benefit applications are available. Parenting workshops, and a FREE resource library, are also available.

The program supports child care providers through information, outreach, a resource library, networking opportunities and educational workshops.



Your community's best source of child care information and resources



Funded by the Province of British Columbia

Multicultural Family Navigators

Family navigators provide FREE one-on-one services in multiple languages and help Langley families with young children ages birth to six years old access information and support. No referral necessary.

Some ways they help include: assistance completing referral applications, introduction to Early Year Programs and other similar services, accessing programs for children with special needs, and more.



Funded by:



Settlement & Integration Services

Settlement and Integration Services (SIS) are designed for newcomer refugees and immigrants settling in Langley, British Columbia, Canada.



Settlement Outreach Worker

Provides the necessary support for those who are coming to Canada for the first time.

We connect clients to a variety of local programs and services. We also provide information and orientation to topics like employment, health, education, Canadian culture, community involvement, and more.



Health Care Navigator

Provides language-specific information sessions, workshops, and field trips to help clients better understand and navigate the health care system to reduce barriers of access.

Clients will also receive mental health and wellness support as well as skill development.

Family Support Worker

Provides specialized services to clients that face multiple barriers or complex situations. Clients receive individualized settlement action plans, emotional support, appointment accompaniments, home visits, and supported access to community resources.

Community Engagement Classes

English Conversation Circles

Practice your conversation skills, with a focus on speaking and listening. Learn about Canadian history and culture.

Engaging Women

A social circle for women to build confidence, create a support network, and learn a new skill.

Canada Connects

A program designed to work towards matching community mentors with clients and/or families.

Seniors on the Move

Are you a senior age 55+? This is a fun way to share experiences, practice your English and learn about your community.

Youth in the House

A program for ages 15-30 to engage themselves in the community and learn about various topics relating to youth.

Financial Literacy

Workshops that benefit participants through various financial skills that can be incorporated into everyday decision making.



Intensive Case Management Team

The Langley ICMT is a multi-disciplinary team that engages with clients that meet eligibility criteria through street outreach with a primary focus on client engagement, housing stability and brokering services, including provision of and access to health care including mental health services. They work with clients where they are at, to create an individual plan to improve and stabilize their lives.



The team specifically works with clients 19 years and older, who have problematic chronic or dependent substance use (with or without mental illness, concurrent disorders or coexisting functional impairment). These individuals may also be experiencing homelessness either chronically or episodically.



Clients who are assigned to the ICMT may be referred by a community professional, families or by themselves. Clients who are integrated into services must meet eligibility criteria and will be screened into the program.

The ICMT is not a Crisis Service. The program is designed to reduce crisis/emergency incidents and create a scope of health equity by bringing services to the population with a goal of transitioning them to current "mainstream" programs in the community.

Partner Organizations:



This program is funded by:



Substance Use Services



How we help

As an outpatient service, this program provides information, assessment, counselling and referrals for persons attempting to create change regarding their personal substance use problems. Service is also available for people who are affected by someone else's substance use problem.

Services include individual and family counselling, group work and aftercare support. A harm reduction approach is used, tailoring services to the needs and goals of each client.

Support for clients

- One-to-one counselling for children, youth and adults
- Group and family counselling
- Support and relapse prevention groups
- Referrals to residential and day treatment programs; community services
- Information and education about alcohol/drug usage



This program is funded by:



Settlement & Integration Services



Early Learning Program Classes

This program is designed for children ages 0-6 as well as their parents/caregivers. Classes are running every week and intake is continuous.

Best Babies

Offers support during pregnancy and up to one year after baby's birth. Provides workshops about health, lifestyle, nutritional supplements, and more.

Creative Art

Fun classes for children to explore their creativity and try a variety of art projects. Learn about crafts that can be made from supplies found at home.

Fun Family Phonics

Focuses on teaching kids the alphabet in a fun and easy way. Children are able to learn the letters and understand the sounds they make.

Bond to Literacy

Open for parents who want to learn about how to teach their children ages 3-5 various subjects, such as reading, math, and science.

Kindergarten Readiness

Prepares parents on the registration process for school. Also gives info on required documents and consultations.

Field Trips & Community Events

Provide children and their caregivers with the opportunity to visit local attractions and connect with the community.

Funded by:



Immigration, Refugees and Citizenship Canada

Financé par :

Immigration, Réfugiés et Citoyenneté Canada

BC Newcomer Services Program (BCNSP)

Serves immigrants with temporary resident status and naturalized Canadian citizens by connecting them to community resources and supporting their integration to British Columbia. Our services include employment counselling, newcomer information and orientation, and English conversation circles.

Funded by / Financé par:



Counselling Services



Community Counselling

A FREE counselling program, offered by master's level intern counsellors under clinical supervision, for residents of Langley and Aldergrove who are 10 years and older. All sessions are highly confidential and tailored to your needs.

The program provides a confidential and non-judgmental space for clients to address emotional, relational, or situational challenges. Counselling provides solid strategies, techniques, and frameworks to strengthen and improve your view, mood, life balance and resiliency. We are all, at one time or another, faced with an issue we are not able to navigate on our own.

We offer help for a wide range of issues including but not limited to:

- Marriage and relationship issues
- Family conflict
- Low self-esteem
- Coping with the symptoms of abuse
- Life transitions
- Feelings symptoms of stress, anxiety, or depression
- Childhood and adolescent issues
- Trauma
- Grief and loss

Our counsellors are knowledgeable, compassionate, empathetic, and committed to helping you.



Parent Outreach & Education

Parent Outreach offers FREE confidential in-home or onsite support, education, and counselling. We work together with families of children up to age 14 years to develop a parenting plan through education, learning resources, community resources and referral information.

Parents access the support of the LCSS Parent Outreach program when they have a concern with a child's behavior, when they are feeling overwhelmed, or if parent/child conflict exists.

Parent Education offers free workshops on an ongoing basis. Topics may include:

- Positive parenting
- Collaborative problem solving
- Postpartum depression
- Managing anxiety and depression
- Emotional regulation
- Empathy
- Communication skills
- Taming the Worry Dragons

These programs are funded by:



Counselling Services (Child, Youth and Adults)

The following programs require a referral from the Ministry of Child and Family Development (MCFD) from the Government of British Columbia, Canada.



Family Connections

The Family Connections program provides in-home counselling, support, and advocacy to families with a focus on reducing risk factors and keeping children safe. The families' complex needs are addressed effectively by interventions based on preferences, strengths, and goals identified by the family. We build on the family's strengths, encourage positive discipline, and support parents to make changes in their lives that will enable them to meet their children's needs. There programs are designed for families with children aged 0-14.

Family & Youth Program

Our goal is to assist families in understanding and meeting their children's developmental, physical, and emotional needs, while also helping families learn how to access community resources and develop their own support network.

Supported Visit Program (SV)

This program provides a healthy and safe environment for families to have monitored visits when children are in care or when there is a court order in place. SVs are monitored by a trained supervisor who will either observe and record the visits or provide parent coaching if requested. The purpose of the visits is to provide a safe space for families to engage and to promote health relationships among family members. Referrals to the program come from the MCFD or privately (for a fee).

Family Strengthening Program (FSP)

This program is offered when MCFD receives information that raises concerns about a child's safety and there is a decision that the concerns can be managed through FSP rather than through a child protection investigation. Our goal is to help parents build on their family's strengths and provide an opportunity for families to access services available in the community, such as counselling and parenting programs.

Intensive Program

This program is mandated by MCFD when child protection concerns have been identified. The counsellor will assess families' needs and will offer intensive support to families to increase their children's safety in the home. Our goal is to empower parents to identify, prioritize, and resolve issues that would otherwise prevent maintaining the children in the home.

Family Success Program

The Family Success Program offers family and individual therapy (ages 10 and up) for those referred by an MCFD, CYMH, or an FVACFSS clinician. This program is designed to support families and individuals struggling with child protection concerns, or family functioning challenges. We also offer family therapy to families that are at high risk of experiencing a decline in family functioning.

Areas of support include:

- Parenting Strategies
- Attachment
- Parental family of origin concerns
- Extended family dynamics

These programs are funded by:

