

INTERNAL/EXTERNAL JOB POSTING FC 2026-003**Family Connections Program**

Job Title: Family Support Worker

Department: Family Connections Programs

Start Date: As soon as Possible

Salary: Hourly rate subject to Collective Agreement (CUPE): Grid Level 12 Range (\$29.17 - \$33.49) depending on qualifications and experience

Hours: Casual

WHO WE ARE

Langley Community Services Society is a well-established and respected agency that has been serving the community for over 50 years. We are a dynamic, passionate, curious and energetic team dedicated to enriching the lives of Langley residents. We believe that people and culture are our strongest assets and our core values revolve around Inclusion and Diversity, Integrity and Respect, Dedication and Excellence and Collaboration and Partnerships. We are looking for a like-minded individual to join us!

Job Summary:

Gathers information on and assesses family functioning problems. Develop and implement intervention plans within program guidelines. Provides support, guidance and problem solving to clients to address issues related to family functioning. Provides parenting skill building, emotional support, and feedback. Provides safe environment and supervision to facilitate appropriate family interaction.

Key Duties and Responsibilities:

- Coordinates and schedules Supported Visitation in conjunction with referring social workers. Collaborates/ consults with social workers, clients, foster parents, or other involved parties. If requested provides transportation to and from visits.
- Gathers information relevant to the client's problems, needs and risks by observing behaviour, meeting with caregivers and service providers and using a variety of inventories. Assesses the information gathered to identify client problems, risks and strengths. Develops and implements an intervention plan within program guidelines.
- Provides support, guidance and problem-solving to clients to address issues related to family functioning in an individual or group setting using techniques such as active listening, conflict resolution, basic group counselling techniques to resolve the identified problems, needs and risks.
- Outlines services provided by the program and/or organization. Provides information on and referral to other community service providers, resources and professionals as required.

- Provides parenting skill building to clients on issues such as parent-child interaction, child development, discipline and guidance, and behaviour management.
- Maintains records and statistics and provides reports to the referring source.
- Performs other related duties as required.

Education, Training and Experience:

- Bachelor's degree in a related human / social service field or Related experience and Post Secondary Certificate.
- One (1) year recent related experience. Or an equivalent combination of education, training, and experience.

Job Skills and Abilities:

- Well-developed interpersonal and communication skills.
- Good organization, time and general management skills.
- Ability to complete paperwork and reports in a timely manner.
- Ability to work independently and as part of a team.
- Required to work outside normal office hours.

Additional Information:

- Criminal record check is required.
- Union (CUPE) Membership required.
- This position is open to all qualified applicants.
- Valid Driver's License and use of personal vehicle with appropriate business class insurance is required.
- Mileage is paid where driving for work is required. Mileage is not paid for to and from work site for start and end of shift purposes.
- This position operates on a flextime schedule as per the Collective Agreement.

TO APPLY:

Please reply by **June 30, 2026**, with Cover Letter and Resume, quoting Posting Number **FC 2026-003** to:

Langley Community Services Society

Attention: Greg Davis, Program Manager

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