

## INTENSIVE CASE MANAGEMENT: PARTICIPANT REFERRAL

### FAX TO:

SURREY CLINICAL: 604.585.5625  
SURREY PEER: 778-825-1046

CHILLIWACK: 604-528-5415  
LANGLEY: 604-514-1419

ABBOTSFORD/MISSION: 604-853-0291  
MAPLE RIDGE: 604-380-1172

ICM ELIGIBILITY CRITERIA
Client is <b>19</b> years of age or older.
Problematic or Chronic Substance Use
Significant functional challenges associated with <b>Housing</b> .
Significant functional challenges associated with <b>Income</b> .
Significant functional challenges associated with <b>Physical Health</b> .
Difficulties accessing <b>health</b> services and/or not well served by traditional models of mental health and substance use.
Difficulties accessing <b>social</b> services and/or not well served by traditional models of mental health and substance use.

Please ensure the form is complete with all relevant information.

**REFERRAL SOURCE : Agency, program or person referring for services, can be self**

Person Completing Referral: \_\_\_\_\_ Referral Date: \_\_\_\_\_

Referral Source: \_\_\_\_\_ Role: \_\_\_\_\_ Phone: \_\_\_\_\_  
(i.e.: Self, Program, Site)

Email: \_\_\_\_\_ Is applicant aware of referral: ☐ Yes ☐ No

**PARTICIPANT INFORMATION: Person receiving services**

First Name: \_\_\_\_\_ Middle Name: \_\_\_\_\_

Last Name: \_\_\_\_\_ Alias/Preferred Name: \_\_\_\_\_

PHN #: \_\_\_\_\_ Birthdate: \_\_\_\_\_ Highest Education: \_\_\_\_\_

Gender: \_\_\_\_\_ Gender Pronoun: \_\_\_\_\_ Family Status: Single ☐ Couple ☐ Family ☐

Ethnicity/Race: \_\_\_\_\_ ☐ Declined to Answer

Indigenous Identity: ☐ First Nation Status ☐ First Nation Non-Status ☐ Métis ☐ Inuit ☐ Non-Indigenous

Identifying Features (Height, Hair Color, Tattoos etc.): \_\_\_\_\_

Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Current Address: \_\_\_\_\_ No Fixed Address: ☐  
(Street) (City / Town) (Postal Code)

Best place(s) to locate: \_\_\_\_\_

Describe your current living situation: \_\_\_\_\_

☐ Never Have a Place to Stay ☐ Sometimes Have a Place to Stay ☐ At Risk of Losing Housing ☐ Stable Housing

**DO YOU HAVE AN INCOME SOURCE:**

- |   |   |
|---|---|
| <input type="checkbox"/> Employment                                       | <input type="checkbox"/> Workers Compensation Board (WCB)                   |
| <input type="checkbox"/> Employment Insurance (EI)                        | <input type="checkbox"/> Union Disability                                   |
| <input type="checkbox"/> Income Assistance (IA)                           | <input type="checkbox"/> Private Pension                                    |
| <input type="checkbox"/> Persons with Persistent Multiple Barriers (PPMB) | <input type="checkbox"/> Canada Pension Plan (CPP) / Old Age Security (OAS) |
| <input type="checkbox"/> Persons with Disabilities (PWD)                  | <input type="checkbox"/> Public Guardian and Trustee (PGT)                  |
| <input type="checkbox"/> No Income Source                                 | <input type="checkbox"/> Other: _____                                       |

If employed, please describe: \_\_\_\_\_

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### SUBSTANCE USE INFORMATION:

Do you have any ongoing or dependent substance use:

☐ Yes ☐ No *If yes: How long?* \_\_\_\_\_

*Please indicate primary and secondary substance use*

Substance(s) of choice: Primary Secondary

<input type="checkbox"/> Opiates / Fentanyl	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Methamphetamines	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Cocaine	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Cannabis	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Alcohol	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Other: _____	<input type="checkbox"/>	<input type="checkbox"/>

Are you currently engaged in Substance Use Services: ☐ Yes ☐ No

*If yes: Check all that apply:*

<input type="checkbox"/> Suboxone	<input type="checkbox"/> Sublocade
<input type="checkbox"/> Methadone	<input type="checkbox"/> iOAT (Injectable Opioid Agonist Treatment)
<input type="checkbox"/> Kadian	<input type="checkbox"/> Other: _____

OAT Dr: \_\_\_\_\_

OAT Clinic: \_\_\_\_\_

Do you inject drugs? ☐ Yes ☐ No

Have you ever shared needles? ☐ Yes ☐ No

*If yes: How long?* \_\_\_\_\_

History of Overdose: ☐ Yes ☐ No

*If yes: How many?*

\_\_\_\_\_

Date of Most Recent Overdose:

\_\_\_\_\_

Do you have a safety plan when using substances?: ☐ Yes ☐ No

*If yes: Please describe:* \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### HEALTH INFORMATION:

Describe any medical or physical concerns, diagnosis or disabilities that you are currently experiencing: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Check all that apply:

- ☐ Hepatitis C
- ☐ HIV
- ☐ Developmental Disability
- ☐ Acquired Brain Injury
- ☐ FAS/FASD

Allergies: \_\_\_\_\_

General Practitioner First & Last Name: \_\_\_\_\_ ☐ GP or ☐ NP

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

**Medication Information:** (Please list ALL medications and supplements you take)

\_\_\_\_\_

\_\_\_\_\_

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What is your primary pharmacy (if you have one)

\_\_\_\_\_

Please detail if you have daily dispense or pick up

\_\_\_\_\_

Medication Coverage: ☐ No Coverage ☐ Medical Services Plan (MSP) ☐ Other: \_\_\_\_\_

Do you have other community supports: (CLBC, Connective, Support Workers, Case Manager, Outreach)

\_\_\_\_\_

### MENTAL HEALTH INFORMATION:

*Check all that apply*

- |  |  |
|--|--|
| <input type="checkbox"/> Depression                  | <input type="checkbox"/> Bipolar       |
| <input type="checkbox"/> Anxiety                     | <input type="checkbox"/> Schizophrenia |
| <input type="checkbox"/> Substance Induced Psychosis | <input type="checkbox"/> ADHD          |
| <input type="checkbox"/> Other: _____                | <input type="checkbox"/> Psychosis     |

Describe any mental health concerns you are currently experiencing:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Risk of Self-Harm and/or Suicide:

- ☐ Current ☐ Historical ☐ No History

Please describe:

\_\_\_\_\_  
\_\_\_\_\_

Risk of Harm to Others:

- ☐ Current ☐ Historical ☐ No History

Please describe:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Psychiatrist: \_\_\_\_\_

Phone: \_\_\_\_\_

Counsellor/Therapist: \_\_\_\_\_

Phone : \_\_\_\_\_

Have you spent any time in hospital for mental health or substance use in the past 12 months?: ☐ Yes ☐ No

*If yes, please describe:* \_\_\_\_\_

Extended Leave upon Discharge: ☐ Yes ☐ No Mental Health Act Certificate Expiry Date: \_\_\_\_\_

Details: \_\_\_\_\_

\_\_\_\_\_

Do you have current criminal charges or involvement with the court system we should be aware of: \_\_\_\_\_

\_\_\_\_\_

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### PARTICIPANT SUPPORT NEEDS:

What support(s) are you interested in:

- |   |  |  |   |
|---|--|--|---|
| <input type="checkbox"/> Substance Use or Addiction Services  | <input type="checkbox"/> Employment / Volunteer    | <input type="checkbox"/> Physical Health         | <input type="checkbox"/> Counselling    |
| <input type="checkbox"/> Mental Health / Psychiatric Services | <input type="checkbox"/> Housing / Maintenance     | <input type="checkbox"/> Basic Life Skills       | <input type="checkbox"/> Identification |
| <input type="checkbox"/> Cultural / Spiritual Support         | <input type="checkbox"/> Harm Reduction Supplies   | <input type="checkbox"/> Naloxone Training / Kit |   |
| <input type="checkbox"/> Financial (Specify : _____)          | <input type="checkbox"/> Advocacy (Specify: _____) |  |   |

Please explain what services you are interested in and how the Intensive Case Management Team can best help you:

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### PROGRAM PARTICIPATION

I understand that Intensive Case Management (ICM) is a voluntary service. I give permission for the ICM team under the authority of section 26 (c) of the **Freedom of Information and Protection of Privacy Act (FIPPA)** for the purposes of assessing and determining eligibility for ICM team or other appropriate existing Mental Health and Substance Use Programs.

This may include but is not limited to, outreach workers, shelters, hospitals, and police services. The purpose of this contact is solely to support engagement and connected to services, not for enforcement or legal action.

I also give permission for the ICM team to review my health care history and any other relevant collateral information that may support assessment and service planning. This may include information from health care providers, social service agencies, housing providers, and law enforcement, where appropriate.

All information will be accessed and used only as necessary to determine eligibility and to support my care. Information sharing will comply with applicable privacy laws and ethical standards. I understand that I may withdraw this consent at any time.

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

\*OPTIONAL\*

☐ I choose to have the following community partners or agencies excluded from the above signed consent (please list):

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### EMERGENCY CONTACT INFORMATION:

Emergency Contact First & Last Name: \_\_\_\_\_

Phone: \_\_\_\_\_ Relationship: \_\_\_\_\_

I, \_\_\_\_\_ give permission for the Intensive Case Management team to contact my  
Emergency Contact for the purpose of locating me.

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Witness: \_\_\_\_\_ Date: \_\_\_\_\_

**Please Note: A referral does not guarantee acceptance to Intensive Case Management Services.  
All referrals will be followed up on by an Intensive Case Management team member.**

**Referral Outcome:**

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### Client Feedback on consent Form

Please rate the following statements about the consent form using the scale below:

1 = Strongly Disagree

2 = Disagree

3 = Neutral

4 = Agree

5 = Strongly Agree

1. The consent form clearly explained the purpose and use of my information.

[1]

[2]

[3]

[4]

[5]

2. The language used in the consent form was easy to understand.

[1]

[2]

[3]

[4]

[5]

3. The consent form provided the right amount of detail.

[1]

[2]

[3]

[4]

[5]

Optional: What could we improve about the consent form?

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