

**LANGLEY COMMUNITY SERVICES – INTERNAL/EXTERNAL JOB POSTING FC 22-02****Family Connections**

**Job Title:** Parent Outreach/Family Counsellor  
**Department:** C&F Services – Family Connections Programs  
**Start Date:** As soon as Possible  
**Salary:** Hourly rate subject to Collective Agreement (CUPE): Grid Level 14P – currently \$33.83 - \$41.32 depending on qualifications and experience  
**Hours:** 35 hours per week plus full benefits and Pension Plan  
**Date:** August 11, 2022

**WHO WE ARE?**

*Langley Community Services Society is a well-established and respected agency that has been serving the community for over 50 years. We are a dynamic, passionate, curious, and energetic management team dedicated to enriching the lives of Langley residents. We believe that people and culture are our strongest assets, and our core values revolve around Inclusion and Diversity, Integrity and Respect, Dedication and Excellence and Collaboration and Partnerships. We are looking for an energetic likeminded individual to join us.*

**Job Summary:**

The Child & Family Services – Connections Program is funded by MCFD, and has 4 components: Family & Youth Team , Intensive Team, Family Strengthening and Parent Outreach/Family Counsellor Team. Staff may be required to work in any of these areas of service.

The counsellor provides immediate intervention and counselling for families in crisis. Counselling relates to abuse issues, parenting issues and behavior issues which impacts parenting and family functioning.

Parent outreach families can also self refer for assistance with parenting and family functioning.

Family Connections referrals are only accepted from MCFD and Indigenous service provider.

Parents are empowered to make changes in their lives that will enable them to meet their children's developmental needs and provide them with a safe environment. Managing emergency situations is an ongoing expectation of this program.

The Parent Outreach/Family Counsellor provides counselling interventions to families with children aged 0-14, on an individual and group and/or family basis, based on identified client needs. Involves working with individual family members and/or family units to collaboratively assess problems and implement a variety of therapeutic counselling techniques to improve parenting and family functioning. Provides skill-building and psycho dynamic educational approaches to assist in identified problem areas. Provides case management services.

### **Key Duties and Responsibilities:**

Adheres to the policies and standards of Langley Community Services Society, as established in policy and program manuals, Health & Safety Guidelines, job descriptions, written memos, and verbal agreements.

- Develop and implement counselling and intervention programs to assist clients in determining goals and the means of attaining them.
- Plan, prepare and conduct family/group or individual counselling sessions with clients.
- Maintain a thorough knowledge of community resources to meet the client's needs. Provide liaison and advocacy to other professionals, other agencies and the community.
- Stabilize the family situation, in order to ensure a safe, developmentally appropriate, healthy environment for children and families.
- Evaluate the effectiveness of counselling / intervention programs and clients' progress.
- Provide a family assessment and follow-up reports as needed to the referring social worker.
- Keeps current with other services and liaises with other community service providers and professionals where required to ensure best client care and external referrals.
- Provides skill building to clients, on topics such as: parenting children 0-14 years old, developmental stages of children aged 0-14 years old, assertiveness, communication, anger management, and other topics identified as relevant to healthy family functioning.
- Maintains objective case notes, related records, evaluations, statistics, and provides reports to Program Manager as required.
- Engages in ongoing professional development as required.
- Performs other related duties as required.

**Dimensions: Budget, number of staff, programs Clients served**

### **Reporting relationships**

Reports to Director of Family Connections

### **Required education, experience, training**

- Possess a minimum bachelor's degree in a related Human/Social Service field such as: Social Work, Education, or Child and Youth Care.

- Demonstrated knowledge of cultural diversity in families and a variety of individual and group counselling theories and techniques.
- Knowledge of MCFD reporting procedures also required.
- 3 years' experience in direct service delivery in the social services sector.
- Knowledge and understanding of family Systems and cycles and effects of abuse, trauma, grief, loss, and addictions
- Knowledge and understanding of basic principles of attachment, learning, behaviour and motivation theories.
- Knowledge and understanding of ages and stages of child development, parenting strategies and behaviour management
- Knowledge and understanding of the effects of and effective responses to genetic effects, developmental issues and concerns, common mental health disorders
- PC use - including Windows, Excel, Word, Access, and Outlook.

### **Required competencies: skills, abilities, training**

- Well-developed interpersonal, counselling and communication skills, in order to work professionally with clients, peers, supervisors, and other community service providers.
- Ability to work independently and as part of a team.
- Proficiency advocacy, coaching and instruction skills
- Good organization, time and general management skills
- Ability to complete paperwork and reports in a timely manner
- Ability to work in the homes of clients and other community settings to provide flexible services under collaborative community models.

### **Additional Information:**

- Criminal record check is required.
- Union (CUPE) Membership required.
- This position is open to all qualified individuals.
- Valid Driver's Licence with no restrictions and use of personal vehicle with appropriate business class insurance is required.
- Valid First Aid ticket

- Mileage is paid where driving for work performed is required. Mileage is not paid for to and from work site for start and end of shift purposes.
- This position operates on a flex time schedule as per Collective Agreement

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- Criminal record check is required.
- Union (CUPE) Membership required.
- This position is open to all qualified individuals.
- Valid Driver's Licence with no restrictions and use of personal vehicle with appropriate business class insurance is required.
- Valid First Aid ticket
- Proof of Covid 19- Double vaccination required
- Mileage is paid where driving for work performed is required. Mileage is not paid for to and from work site for start and end of shift purposes.
- This position operates on a flex time schedule Monday to Saturday as per Collective Agreement

**TO APPLY:**

Please reply with Cover Letter and Resume, quoting Posting Number **FC 22-02** to:

**Langley Community Services Society**  
**Attention: Greg Davis, Director of Family Connections**  
**5339 – 207 St, Langley, BC V3A 2E6**  
**Email: [gdavis@lcss.ca](mailto:gdavis@lcss.ca)**  
**Fax: 604-533-0020**

*Please note that only persons selected for an interview will be contacted.*