

Poverty Law Program Information/Referral & Service Request

Name:	Date:
Phone:	City:
Email:	Gender: Male <input type="checkbox"/> Female <input type="checkbox"/> Other <input type="checkbox"/>
Client Service Request (please check)	
Income Assistance <input type="checkbox"/> Tenancy <input type="checkbox"/> Federal Benefits <input type="checkbox"/> Canada Revenue <input type="checkbox"/>	
Student Loan <input type="checkbox"/> Debt <input type="checkbox"/> Workers' Compensation <input type="checkbox"/> Employment Standards <input type="checkbox"/>	
BC Housing Workshops (monthly) <input type="checkbox"/> ProBono Legal Clinic (by appointment) <input type="checkbox"/>	
Information Provided: Yes <input type="checkbox"/> No <input type="checkbox"/>	Follow-up Required: Yes <input type="checkbox"/> No <input type="checkbox"/>
Referred by: (please write your name and organization)	Referred to: (if you also referred the client to other organization/program, please write a name)
Comments:	

Contact Record (Poverty Law Program staff use only)	
1st Call Back:	2nd Call Back:
Provided Information: ____ Resolved: ____ Referral Provided: _____	
Date Closed:	Program Database #:

Please send this form back to Natasha (Poverty Law Advocate) or Yuka (Program Assistant). Thank you!

Natasha Cornwallace ncornwallace@lcss.ca phone: 778-574-4119 ex.101 fax: 604-532-2461
Yuka Hamblet yhamblet@lcss.ca phone: 604-534-7921 ex.1401 fax: 604-532-2461

Poverty Law Program Services

Information, Resource, Referrals

Income Assistance: Applications, PWD application, Appeals, Tribunals, Ministry calls

Tenancy: BC Housing applications, Residential Tenancy hearings, Landlord negotiations, Written communication to landlord.

Federal Benefits: Canada Pension application (CPP), Old Age Security (OAS), Guaranteed Income Supplement (GIS), Canada Pension Disability (CPPD), Appeals and Tribunal

Canada Revenue: Child Tax, Debt, CERB

Employment Insurance: Applications, Appeals

Student Loan: Repayment options

Debt: Collections, Repayment plans

Workers' Compensation

Employment Standards

Monthly BC Housing workshops: held in Poverty Law building (currently held on Zoom due to the public health conditions). Dates will be posted monthly in newsletter and agency Facebook page

Monthly ProBono Legal Clinic: Client's will have 15-20 mins with program supervising lawyer, to gather information/referral in Family Law, divorce, separation, custody, Estate Law, Tenancy Law, and minor criminal related matters. The Lawyer can only provide **Summary Advice** and can **NOT** take on client's as his own or appear in court on client's behalf.

If your client issue was not noted, please do not hesitate to contact me directly and I am happy to discuss outside resources available.

The Poverty Law program boundaries now include Langley, Surrey, Maple Ridge, Aldergrove, Abbotsford, Chilliwack, and Hope. Please feel free to share this email with your contacts.

Natasha Cornwallace
Poverty Law Advocate
Langley Community Services Society

Phone: 778-574-4119 ext. 101

Email: ncornwallace@lcss.ca